

Fixed Term Contract – Three (3) years

Title	Technical Project Manager
Grade	Level E
Department	Technology Transformation Delivery
Reporting to	Department Manager – Technology Transformation Delivery
Location	East Point, Dublin
Contract Type:	Fixed Term Contract – Three (3) years
Salary:	€83,113
Job Reference	084.EI.26
Closing Date:	Tuesday, 13th October 2026

Applicants must have employment eligibility to work in Ireland and to be available to work in the Enterprise Ireland location specified for the role.

Background

Enterprise Ireland is the Irish government's trade and innovation agency, supporting innovative Irish businesses to grow globally. We help ambitious, export-focused companies scale, create jobs and expand internationally. Our clients employ over 230,000 people across all regions of Ireland, making a significant contribution to the Irish economy.

Our strategy, "Delivering for Ireland, Leading Globally" (2025–2029), aims to 'Accelerate Sustainable Irish Business' by supporting exporting companies to drive economic growth and employment nationwide, with the long-term goal of making them the primary engine of the Irish economy. It focuses on four objectives: Start, Compete, Scale and Connect.

Enterprise Ireland delivers tailored support through start-up, scaling, innovation and leadership programmes, alongside funding and investment schemes. This is backed by approximately 850 staff across a network of offices in Ireland and 42 international locations, helping Irish businesses succeed globally.

Role Purpose

Enterprise Ireland manages a complex and business-critical ICT environment spanning core information systems, data platforms, websites, digital client services, and global network and communications infrastructure. The Technology Transformation Delivery Department leads the design, technical delivery and implementation of strategic digital transformation programmes that are central to Enterprise Ireland's organisational and service delivery ambitions.

As Enterprise Ireland enters the first implementation phase of its Service Delivery Transformation (SDT) Programme, focused on delivery of a new Client Portal and SaaS-based CRM platform, the Technical Project Manager will work with the Department Manager, Technology Transformation Delivery to coordinate and control technical delivery across a number of complex technical workstreams. The role will manage dependencies, support programme governance, assess technical change and scope impacts, and help ensure delivery decisions are made in line with agreed objectives, timelines, budget constraints and governance requirements.

Reporting to the Department Manager, Technology Transformation Delivery, the role will operate within a team of experienced technology delivery professionals and will work closely with ICT, PMO, Procurement, Corporate Governance, Risk Management, Data Protection Enterprise Ireland functions and external technology delivery partners. The successful candidate will be expected to provide strong delivery coordination, work effectively within structured governance arrangements, and support the implementation of high-impact transformation initiatives through clear planning, control and stakeholder engagement.

The role requires an experienced project manager with a strong technical delivery background, sound judgement, and the ability to bring structure and momentum to complex, multi-stakeholder programmes. The successful candidate will be comfortable operating between internal and external technical delivery teams, business stakeholders and governance forums, translating delivery issues into clear actions, decisions and escalations.

Key Deliverables

- Work directly with the Department Manager, Technology Transformation Delivery to plan, coordinate and control delivery of the Client Portal and CRM Platform, ensuring technical delivery activities remain aligned to agreed scope, budget, timeline, quality standards and governance requirements.
- Co-ordinate with multiple internal and external technical workstream leads to develop and maintain integrated project plans to ensure effective alignment of activities, milestones, dependencies and resources.
- Work closely with internal teams, business process owners, technical subject matter experts and external delivery partners to achieve successful technical and programme outcomes.
- Build strong stakeholder relationships and engage effectively across Enterprise Ireland and partner organisations to support alignment, decision-making and delivery momentum.
- Monitor delivery performance against agreed milestones, metrics and outcomes, taking timely corrective action where required to maintain progress.
- Manage technical workstream risks, issues, assumptions and dependencies proactively, ensuring timely escalation, mitigation planning and strong delivery assurance.
- Support effective programme governance through clear, accurate and timely reporting, including status updates, decision papers, escalations and progress presentations.
- Coordinate technical change control activity with programme governance structures and the external technology delivery partner, ensuring change requests, design decisions, scope impacts and budget implications are assessed, documented, escalated and governed appropriately.
- Oversee delivery readiness for key implementation stages, including resource planning, design, configuration, testing coordination, deployment planning, operational handover and transition into service.
- Work with relevant internal teams to ensure delivery activities align with organisational requirements relating to governance, security, data protection, risk management and procurement.
- Contribute to the ongoing development of project and programme management practices, helping to strengthen PMO frameworks, methodologies, tools and delivery standards.

Functional Competencies (Key Skills and Knowledge)

- Significant experience leading and delivering large-scale, complex projects involving multiple technical workstreams is essential.
- Demonstrated experience of managing digital transformation programmes utilising SaaS CRM technology and projects involving technology delivery, organisational change and business process improvement is essential.
- Strong project and programme management capability, including planning, scheduling, dependency management, resource coordination, risk and issue management, and delivery reporting is essential.
- Experience of working within structured project and programme governance frameworks, including the preparation of governance materials, status reporting, escalations and decision support is essential.
- Experience in managing external suppliers or delivery partners, including coordination of outputs, tracking dependencies and oversight of agreed deliverables is essential.
- Excellent communication, stakeholder management and influencing skills, with the ability to present complex concepts clearly and credibly to both technical and non-technical audiences is essential.
- Experience of technical change control in a complex delivery environment, including assessment of scope, design and budget impacts, and effective coordination with governance structures and external technology delivery partners is desirable.
- A qualification in Project Management, such as PMP, PRINCE2 or equivalent, or a degree-level qualification in project management or a related discipline is desirable.
- Proven ability to build strong collaborative relationships across cross-functional teams, delivery partners and senior stakeholders in a complex organisational environment is desirable.
- A strong track record in programme budget oversight, commercial awareness and delivery against demanding milestones, targets and organisational objectives is desirable.
- Experience engaging with business stakeholders to understand delivery requirements, clarify impacts and support service readiness within transformation programmes is desirable.

Enterprise Ireland Behavioural Competencies

Results Focused

The ability to remain outcome and results focused with regard to business priorities and organisational goals, monitoring progress and adjusting approach-ensuring delivery against the appropriate timescales.

Innovation and Risk-Taking

Actively encourages new ideas, experimentation and measured risk-taking, while always being on the look out for opportunities to continuously improve business processes and efficiencies within Enterprise Ireland and client organisations.

Problem Solving and Decision-Making

The ability to be decisive and take tough decisions about clients, people and costs to deliver sustainable results, using the analysis of information and situations to make logical and sound decisions.

Client Focused

The ability to provide an excellent client service focusing on client needs and building and maintaining effective personal and business relationships to advance clients' objectives and Enterprise Ireland strategy.

Communicating with Impact to Influence Others

Communicates in a manner that will persuade, convince and influence their own staff and others, both internally and externally, in order to motivate, inspire or encourage them to follow a particular course of action.

Teamworking

Co-operates with colleagues, shares information and respects the opinions and values of staff members. Understands the skills, experience and knowledge of staff members and maximises how these can be utilised to the benefit of the department, the organisation and the client.

Embracing & Leading Change

Understands the business agenda of Enterprise Ireland and embraces changes for area of responsibility and for external and internal clients.

Acting / Leading with Integrity

Lives the Enterprise Ireland purpose and values, acting genuinely and with integrity, in a manner that builds trust and engages and motivates others, placing the genuine needs of the client, the organisation, and staff ahead of personal agendas

Networking

Establishes and maintains mutually beneficial relationships with colleagues and other networks for the purpose of sharing information.

Developing Yourself & Others

Creates an environment that enables others to excel in terms of job performance.

Salary scale

€83,113 to €102,076 per annum contributory superannuation
Rising to **€105,211** and **€108,355** by long service increments.

€80,278 to €96,969 per annum non-contributory superannuation
Rising to **€99,953** and **€102,937** by long service increments.

Candidates should note that entry will be at the minimum of the relevant scale and the rate of remuneration may be adjusted from time to time in line with Government pay policy. Subject to satisfactory performance, increments may be payable in line with current Government Policy.

*** Point of entry on this salary scale may differ from the minimum point of the scale if the successful candidate is a current public or civil servant. ***

Application and selection process

This recruitment competition is being managed by our recruitment partner, CPL.

The selection process may include shortlisting of candidates. The selection criteria will be based on the functional competency requirements listed as essential for the position. It is therefore important that you clearly demonstrate how your skills, knowledge and experience meet each essential competency, providing specific, relevant examples and evidence where appropriate to support your application using the mandatory application form.

To apply for the position, send a detailed CV and Mandatory Application Form quoting reference number **084.EI.26E** to james.nagle@cpl.ie to be received **on or before Tuesday 13th October 2026**.

All correspondence will be acknowledged in writing by CPL within 3 working days. Applicants who do not receive an acknowledgement within 3 working days should contact james.nagle@cpl.ie

ISSUED BY THE HR DEPARTMENT ON TUESDAY 22ND SEPTEMBER 2026

Enterprise Ireland is an equal opportunities employer

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